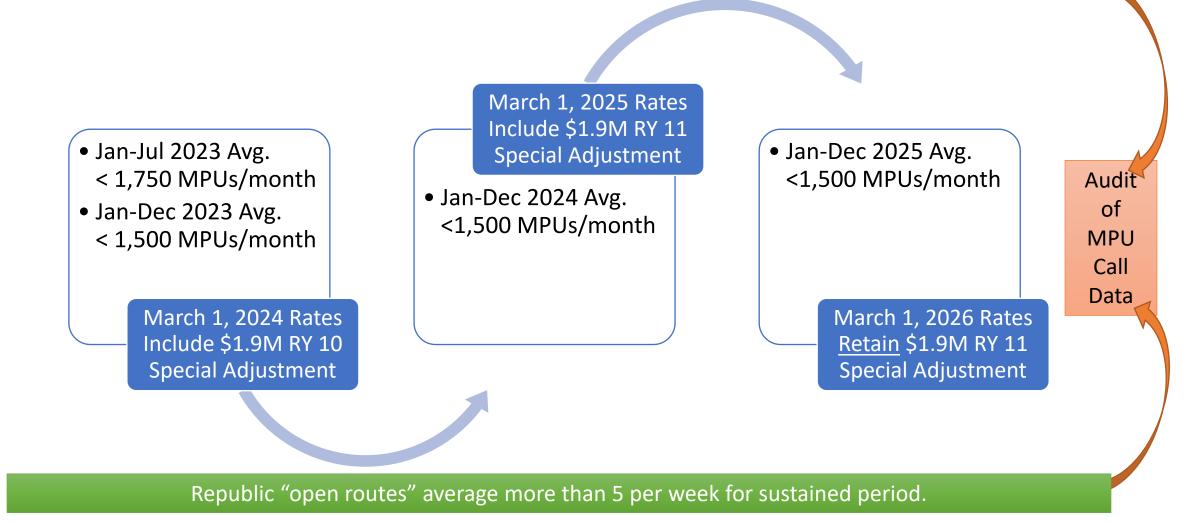
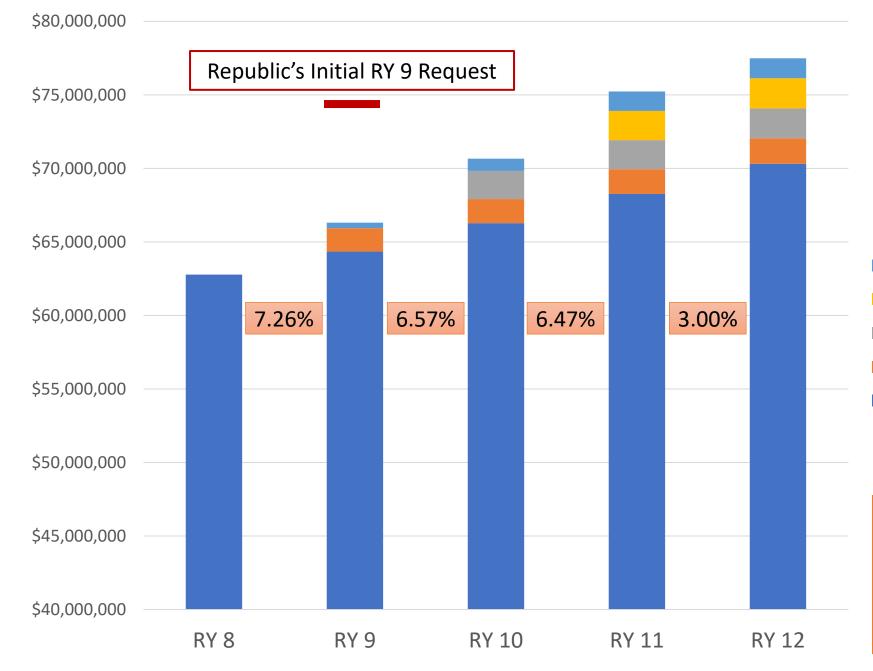
Contingent Performance Metrics

Customer missed collection calls to Authority or Member Agencies exceed 20/month in any month.





Special Adjustment Profit & Fees
Conditional Special Adjustment RY 11
Conditional Special Adjustment RY 10
Special Adjustment RY 9
Base Compensation

Note: Projections are based on a 3% "normal" rate adjustment due to inflationary factors. Actual results are likely to vary, perhaps significantly.